

# FAQ

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### Trenz Products

EOL of our module series is normally as long as Xilinx offers the FPGA/SoC:

- <https://shop.trenz-electronic.de/en/Products/Trenz-Electronic/>

For passive components (resistors, capacitors) can be changed on the modules without notification. We use different manufacturer and best prices, but in any case the characteristics which are specified in the schematics are the same.

In case other active components will be not longer available, we will replace with footprint compatible equivalent alternatives or we update the PCB to support a equivalent alternatives variant. In case we change such a component, we will create also a new article number, so that you can directly see that something was be updated and we write a PCN

Xilinx device information can be requested with the 2D Bare code or Lot code on the device package.

This can be done via Xilinx App:

- <https://www.xilinx.com/about/xilinxgo-app-support.html>
- <https://www.xilinx.com/video/corporate/introduction-2d-barcode-markings.html>

Or over web page:

- <https://www.xilinx.com/member/2dbarcode.html>

In both cases a Xilinx login is needed.

### Downloads / Documents

You can lookup for file abbreviations on [Documents Naming Conventions](#).

PCB document is available on our [wiki pages](#) and [download area](#).

### PCB Design

The maximum power consumption of a module manly depends on the design which is running on the FPGA.

Xilinx provide a [power estimator excel sheets](#) to calculate power consumption. It's also possible to generate power consumption of the developed design with Vivado.

Please also observe the TRM of the Trenz Electronic module and the power management of our corresponding carrier boards.

You can lookup [Trenz Electronic Micromodules](#)

Module pinout files can be generated with our [Master Excel Pinout Sheet](#). You can also use the schematic on our [download area](#).

Trenz Electronic Modules are listed on our [shop page](#) grouped by FPGA-Family

See Xilinx Answer Record: [AR# 43989](#)

#### Vivado/SDK/SDSoC/PetaLinux

Links to Xilinx Release Notes are available on [Vivado/SDK/SDSoC: Xilinx Software-Product Update Release Notes and Known Issues](#)

Reference Designs will be delivered as scripted project file. Vivado Project files will be generated with these scripts.

Windows and Linux (since Vivado 2016.4) start up command files are available to generate the project: [Project Delivery QuickStart](#)

All other options are described on: [Vivado Projects](#)

Trenz Electronic Board Part Files will be delivered with the reference designs on our [download area](#). They can be installed in different ways.

1. Select the correct Board Part File: [TE Board Part Files](#)
2. Install Board Part Files: [Board Part Installation](#)
3. Use Board Part Files: [Vivado Board Part Flow](#)

Xilinx Documentation is available on [Xilinx Homepage](#). Some helpful documents are listed on [Vivado/SDK/SDSoC](#).

We provide PetaLinux template projects instead of BSPs for our modules. This template are included in our reference design in the subfolder (os /petalinux).

They are available on our [download area](#). You can lookup for instructions on: [PetaLinux KICKstart](#)

Xilinx provide a list with supported functionality and devices on: <https://www.xilinx.com/products/design-tools/vivado/vivado-webpack.html>

1. Activate ES License with Xilinx License Manager
2. Enable Beta Devices for Vivado
  - a. open existing init.tcl (create new one if not exist) in one of this locations:
    - i. C:/Xilinx/Vivado/<version>/scripts/
    - or
    - ii. C:/Users/<user>/AppData/Roaming/Xilinx/Vivado/
  - b. Add line: enable\_beta\_device \*

Now Vivado check all Beta Devices, but only Devices with valid license are visible. With Beta Device enable, Vivado need longer startup. Select special beta device is supported too. See [Xilinx Forum: Synthesis Failure for ZCU102](#)

Insufficient external power supply can cause this issue. If power supply is insufficient, module restarts and FPGA content is erased. Vivado did not recognize this.

Please check following:

1. Xilinx Programming Cable drivers are installed correctly
2. "hw\_server.exe" is terminated on task manager after all xilinx programs are closed. (if not kill this process or restart PC)
3. Board Power Supply is sufficient and on
4. JTAG USB Cable is connected to module and PC

Check if the Quad Enable (QE) bit in the Configuration Register of the flash is set to 1. If the QE-Bit is set or not depends on the last access to the flash.

- This will be done automatically, when you configure Flash with Vivado or SDK and Flash in the design is specified as X4.
- This will be not always done automatically, when you use other software to get access. For example Xilinx barmetal lib doesn't check if the QE bit is set or not.